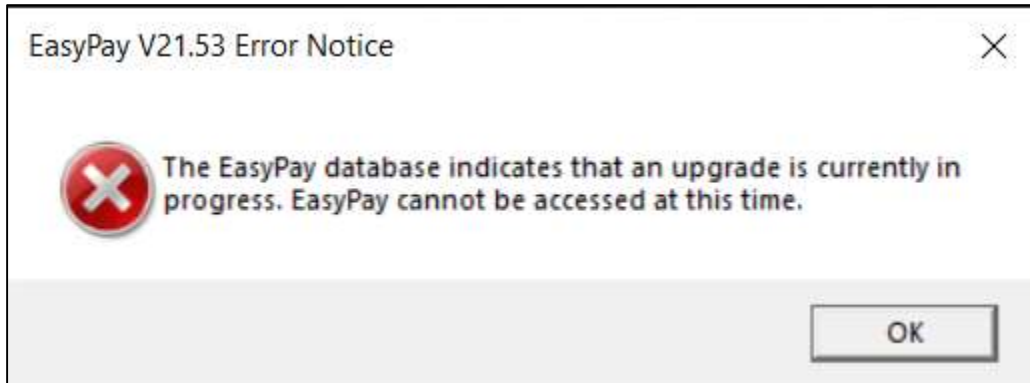# Fixing An Interrupted Database Upgrade



This error messages happens if the database upgrade process is interrupted. Interrupting the process corrupts the information stored in the EasyPay database.

EasyPay does however take a backup immediately before running a database upgrade. You just need to restore this backup.

**Run a Command Prompt**

*Press Windows & R keys at the same time*

*Type*    CMD    *then press Enter*

Type into the Command Prompt

cd c:\program files (x86)\easypay       *then press Enter*

*Type*

EasyPay /BACKUP                    *then press Enter*

Log in to EasyPay and select the most recent backup in the list. Click the button to restore it.